

## PODCAST TRANSCRIPT

### Workflow in MAESTRO 7.0

This podcast is brought to you by MED-EL – the industry's leader in hearing loss technologies. The products, applications and performance characteristics mentioned in this recording are subject to approval by the national competent authorities. Some features may be currently unavailable or not offered for sale by MED-EL in your region. Please contact your local MED-EL representative for further information.

In this podcast we explain the brand-new intuitive workflow in MAESTRO 7.0 and go into detail about how the new tools and features of the software make the clinician's fitting process much more efficient.

Nikhil Mathur: Hello everyone. Welcome to this MED-EL podcast in our series on the MAESTRO 7.0 fitting software. My name is Nikhil Mathur. I am an audiologist. I work as Clinical Engineer in the Education & Training Department here at MED-EL Headquarters in Innsbruck. I have with me today Jennifer Robinson who is an audiologist also. Jen is Senior Product Manager for Clinical Software here at MED-EL headquarters. Welcome Jen!

Jennifer Robinson: Hi Nikhil! How are you?

Nikhil: I'm good! How are you doing?

Jennifer: Good! Thank you! Thanks for having me today!

Nikhil: Thank you for giving us your time today and talking to us about all the new features which has been incorporated in the MAESTRO 7.0! So, to begin with, we would like to know in three or four steps could you please describe how the workflow of MAESTRO 7.0 would be?

Jennifer: Sure! You know as a clinician that there are some steps that every clinic does, right?

Nikhil: Yeah.

Jennifer: ... for a fitting or for an intra-op. So, let's take intra-op for just a second.

Nikhil: Yeah.

Jennifer: You know that you always have to run an IFT measurements so that is put into the workflow.

Nikhil: Yeah.

Jennifer: And then, if the clinic does an objective measurement there, the clinic can choose what objective measure they want to do. Okay?

Nikhil: Absolutely! Yeah!

Jennifer: But let's say, one of the new tools that we have is AutoART with fine-grain. This will collect ECAP measurements very fast and in fact you can detect on all 12 channels ECAP measurements or ECAPs being detected in approximately 2 minutes. That's extremely fast.

Nikhil: That's really quick!

Jennifer: Yeah! And you can get ECAP thresholds in approximately 4 minutes. So, you know that in surgery time is critical.

Nikhil: Absolutely!

Jennifer: Now, let's go to the post-operative aspect. There is again IFT and then when it goes to the fitting aspect sometimes if you have as an example a young child, you can't always get behavioral measures. You know that!

Nikhil: Yes! Yes, absolutely! That's right!

Jennifer: So, with the AutoART and the way that we measure we now have what's known as ARTFit and this takes those ECAP measurements and then applies on top of it with ARTFit, an intelligent algorithm that gives an initial map very fast so that the clinician can start right away and then a last step that makes it easy for the clinician and a new tool is Progressive Maps.

Nikhil: Absolutely! Yeah!

Jennifer: So, you can easily change and fill all four program slots with a touch of a button.

Nikhil: Yeah! And that'll make it easier for the patient who was just getting fitting for the first time for instance?

Jennifer: Absolutely! Absolutely! So, the steps now have been put into an intuitive workflow that has steps that, as I said earlier, every clinic uses and there are some

customizable aspects that clinics may differ on for example the use of objective measures.

Nikhil: Absolutely! Yep! That actually describes in a very simple form how the workflow in MAESTRO 7.0 will be for the clinicians who are going to use it henceforth.

Jennifer: Absolutely!

Nikhil: How do the new features which are added to the MAESTRO 7.0 will affect the simple workflow?

Jennifer: Well, one of our goals in designing MAESTRO 7.0 was that we take all the great new features that our Research and Development department has created and implement them into the software in an intuitive way so that we have not taken anything away with MAESTRO 7.0. So for an experienced clinician like yourself, every tool that you are used to with MAESTRO 6.0 is in there, we've just added to it but we've really put some thought into where we put these tools so that way someone like yourself can still access everything but if we have a new clinician they can quickly and easily use MAESTRO 7.0.

Nikhil: Yes, with that new design probably it will not confuse with so many things on the screen. Then a new clinician can go step by step and use these features when they need this.

Jennifer: Absolutely! And the other aspect with that for an experienced clinician, they can also go through the workflow very quickly and only go into detail if they see fit with advanced features.

Nikhil: Ok, so one more thing. What can we look forward in MAESTRO 7.0?

Jennifer: Personally, after talking with clinicians that have seen prototypes of the software the message that I get back from the clinicians is that the software is now intuitive and it's quick and it's easy and you have every tool that you need but in an intuitive way it's presented to the clinician.

Nikhil: I think, even with the first look it looks more professional way of putting the software out there and then either it helps to an inexperienced clinician or in an experienced audiologist... they can actually follow the workflow and achieve all the difficult situations very easily.

Jennifer: Yep! And go into as much detail as they need.

Nikhil: Yeah, absolutely! Okay, that was very nice insight about all the new features about MAESTRO 7.0 so thank you Jen for giving us time today.

Jennifer: Thank you, Nikhil! I appreciate it!

Nikhil: Thank you all for listening to the interview with Jennifer Robinson. This ends our podcast on "New features and the workflow in MAESTRO 7.0. I hope you all benefited from this information. We encourage you to subscribe to our podcast. Please stay tuned for the next episode. If you have any questions, feel free to write to us at [e-learning@medel.com](mailto:e-learning@medel.com) or contact your local MED-EL representative. We look forward to receiving your feedback! Thank you!