If your audio processor appears to be malfunctioning, please use this guide to help detect or resolve the problem. Refer to your OPUS 2 user manual or contact your CI centre if additional assistance is required.

[Diagram of troubleshooting steps]

Your processor appears to be working. It is important that you check and clean your OPUS 2 daily to keep it in optimal condition. Please check your user manual for suggestions about caring for your audio processor.